

## What the Department of State Can and Can't Do in a Crisis

### 危機に際して国務省ができること、できないこと

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▶ **What is the Department of State's role during a crisis overseas? Do you always evacuate U.S. citizens during a crisis overseas?**

▶ **What departure assistance do you provide? Why do you tell U.S. citizens they should leave, and then don't offer transportation?**

▼ **What happens during an evacuation?**

Each evacuation depends on the nature of the crisis. If the situation is severely compromised, we work with the private sector to arrange chartered or non-commercial transportation for U.S. citizens seeking to depart. This could include transportation by air, land, or sea. While we partner closely with the Department of Defense, military options are only used as a last resort. **You should not expect the U.S. military to assist you when we issue a Travel Warning advising you to leave a country.**

国務省が、ある国への旅行注意情報を出し、出国を勧告しているからといって、その国にいるアメリカ市民の救出をアメリカ軍が支援してくれると期待してはなりません。

▼ **Why don't you use the U.S. military in every evacuation?**

We use the resources that are most expedient and appropriate to the situation. **Expectations of rescue by helicopters, the U.S. military, and U.S. government-provided transportation with armed escorts reflect a Hollywood script more than reality.** While some evacuations involve U.S. military or other U.S. government assets, most rely on commercial transportation and local infrastructure. Any level of departure assistance constitutes an enormous logistical effort.

▶ **Will the U.S. government come and get me?**

▶ **Will the U.S. government pay for my transportation?**

▶ **What about my pets? Will the U.S. government help?**

アメリカ軍のヘリコプターや米国政府の輸送機が護衛付きで救出してくれると期待するのは、ハリウッドのシナリオに影響されすぎていて、現実的ではありません。

▶ **How can I receive updated information during a crisis?**

▶ **If I don't hear from the embassy or I'm not enrolled in STEP, can I call them?**

▶ **How can I provide information about myself or my U.S. citizen friends and loved ones who are affected by a crisis overseas?**

▶ **What if I don't have access to e-mail or phone?**

▼ **What about my family and friends who are not U.S. citizens? Will you help them depart the country?**

**During a crisis, our priority is assisting U.S. citizens. You should not expect to bring friends or relatives who are not U.S. citizens on U.S. government chartered or non-commercial transportation.** Exceptions may be made to accommodate special family circumstances, such as when the spouse of a U.S. citizen is a legal permanent resident, or "green card" holder; however, it is the non-U.S. citizen's responsibility to be sure he or she has appropriate travel documentation for the destination location. Any services provided to non-U.S. citizens are on a space-available basis after U.S. citizens are accommodated.

我々は米国市民の支援を最優先します。米国市民でない友人や親せきを米国政府のチャーター機や民間以外の輸送手段に乗せられるとは期待しないでください。

▶ **If my U.S. passport is expired, will I be able to travel?**

▶ **What happens to visa processing during a crisis?**